



## **PRIVACY AND LEGAL INFORMATION**

### **Privacy**

What information do we collect and track about you?

We gather two types of information about users: information that we ask you to provide through order forms, and data that we gather through tracking information.

When you order from the site, we request your contact details and credit card information. When you visit our site, we track the IP address you come from, what URL you came from, the browser type, the platform, which pages were requested, and the duration of your session.

This is the usual kind of information that a web server collects.

### **What does this site do with the information it tracks?**

We do not sell or rent user information to anyone. We use the order information you provide to fulfil your order, and for troubleshooting in case of problems with your order. This helps us to improve the service we provide.

We use our web server logs to help diagnose problems with our server, and to administer our Web site. We also use this information to track which areas of our sites users use and don't use based on traffic to those areas. We do not analyse what individual users read, but rather how well each page performs overall.

The information we collect about you and your order is used by our authorised staff and authorised staff of our service provider, eWay. All information is protected by secure logins. We may release account information when we believe, in good faith, that such release is reasonably necessary to

- (i) comply with law,
- (ii) enforce or apply the terms of any of our user agreements or
- (iii) protect the rights, property or safety of our company, our staff, our users, or others.

### **Your Consent**

By using our Web site, you consent to the collection and use of this information by us. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

## **Delivery and Refund Policy**

The pass will automatically be sent to the email address supplied whereupon it is the recipient's responsibility to print out and cut for presentation at the schools. If you are unsatisfied with the pass for any reason please contact us and if we are unable to rectify the situation we will refund the cost of half of the unused passes.

## **Security**

We use 128bit SSL Encryption to secure all transactions. We do not hold credit card details after transactions.

## **Limitation of Liability**

The Yoga Pass is in no way responsible for the schools represented on the site. Liability rests with the schools in the instance of contact between pass holders and schools.

## **Currency**

All transactions are in Australian Dollars (\$AU)

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## **Contacting Yoga Pass**

If you have any questions about this privacy statement, the practices of this site, or your dealings with this Web site, you can contact:

**Cate Peterson or Bec Fish:**

info@yogapass.com.au

Ph : 1300 787 234

**ABN:** 68 192 822 882

**Trading Address :**

10/11-27 Carabella St., Kirribilli, NSW 2061

**Postal Address:**

PO Box 28, Milsons Pt, NSW 1565